



## Mastering Team Building Skills

### Overall Description:

This workshop is suitable for all levels of management and supervision or staff, who want to lead and develop their teams effectively.

### Course Objectives:

- Identify how each individual's actions affect the team.
- Develop a team environment that fosters synergy.
- Learn to listen with an empathetic ear and encourage.
- Open, two-way communication.
- Understand your role as a team leader.
- Improve efficiency.

### Course Outline (Content):

- What Makes a Good Team?
- Analysis of your Team
- Team Principles - Building Trust & Respect
- Improving Communication
- Active Listening
- Team Principles - Conflict Resolution
- How Leaders Build Effective Teams
- Using Team Leverage and Builds Trust

### Who Should Attend?

This practical workshop is valuable for everyone in Company and organization staff at various managerial levels.

### Competencies Covered:

- Effective Collaboration
- Influencing & Communication for Impact